

## Notice of Meeting

# Resident Experience Board



**Date & time**  
Thursday, 19 May  
2016 at 10.30 am

**Place**  
Committee Room C  
County Hall  
Penrhyn Road  
Kingston upon Thames  
KT1 2DN

**Contact**  
Dominic Mackie or  
Sharmina Ullah  
Room 122, County Hall  
Tel 020 8213 2814 or  
020 8213 2838  
dominic.mackie@surreycc.gov.uk  
or  
sharmina.ullah@surreycc.gov.uk

**Chief Executive**  
David McNulty



We're on Twitter:  
@SCCdemocracy

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This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Dominic Mackie or Sharmina Ullah on 020 8213 2814 or 020 8213 2838.

### Elected Members

Mr Colin Kemp (Chairman), Rachel I Lake (Vice-Chairman), Mr Mike Bennison, Mrs Yvonna Lay, Mrs Jan Mason, Mr John Orrick, Mr Karan Persand, Ms Barbara Thomson, Mr Alan Young, Mr Robert Evans, Mr Ramon Gray, Mr Saj Hussain.

### Ex-officio Members:

Mrs Sally Ann B Marks (Chairman of the County Council), Mr Nick Skellett CBE (Vice-Chairman of the County Council)

## TERMS OF REFERENCE

The Committee is responsible for the following areas:

|                                     |  |
|-------------------------------------|--|
| Community Safety                    | Adult and Community Learning               |
| Crime and Disorder Reduction        | Cultural Services                          |
| Relations with the Police           | Sport                                      |
| Fire and Rescue Service             | Voluntary Sector Relations                 |
| Localism                            | Heritage                                   |
| Major Cultural and Community Events | Citizenship                                |
| Arts                                | Registration Services                      |
| Customer Services                   | Trading Standards and Environmental Health |
| Library Services                    | Legacy and Tourism                         |

## AGENDA

### 1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

### 2 MINUTES OF THE PREVIOUS MEETING:

(Pages 1  
- 4)

To agree the minutes as a true record of the meeting.

### 3 DECLARATIONS OF INTEREST

To receive any declarations of disclosable pecuniary interests from Members in respect of any item to be considered at the meeting.

#### Notes:

- In line with the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, declarations may relate to the interest of the member, or the member's spouse or civil partner, or a person with whom the member is living as husband or wife, or a person with whom the member is living as if they were civil partners and the member is aware they have the interest.
- Members need only disclose interests not currently listed on the Register of Disclosable Pecuniary Interests.
- Members must notify the Monitoring Officer of any interests disclosed at the meeting so they may be added to the Register.
- Members are reminded that they must not participate in any item where they have a disclosable pecuniary interest.

### 4 QUESTIONS AND PETITIONS

To receive any questions or petitions.

#### Notes:

1. The deadline for Member's questions is 12.00pm four working days before the meeting Friday 13 May 2016.
2. The deadline for public questions is seven days before the meeting Thursday 12 May 2016.
3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

### 5 RESPONSES FROM THE CABINET TO ISSUES REFERRED BY THE SCRUTINY BOARD

There are no responses to report.

### 6 RECOMMENDATION TRACKER AND FORWARD WORK PROGRAMME

(Pages 5  
- 10)

The Board is asked to monitor progress on the implementation of recommendations from previous meetings, and to review its Forward Work Programme.

### 7 SUPPORTING ARMED FORCES COMMUNITY IN SURREY

(Pages  
11 - 34)

To highlight the issues facing the armed forces community (including serving personnel and their families, reservists, cadets and veterans) in

Surrey, and to provide an update on progress made on implementing actions under the Armed Forces Covenant to help ensure that the armed forces community is not disadvantaged by their service.

**8 COMMUNITY ENGAGEMENT IN THE LOCAL DECISION MAKING PROCESS**

(Pages 35 - 58)

To consider how the resident experience in relation to engagement, local decision making and devolved funding has improved over the last few years, and to consider options for further improvement.

**9 DATE OF NEXT MEETING:**

The next meeting of the Board will be held at 10:30am on Thursday 30 June 2016.

**David McNulty  
Chief Executive**

Published: Tuesday 10 May 2016

**MOBILE TECHNOLOGY AND FILMING – ACCEPTABLE USE**

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*Thank you for your co-operation*